

# Outline

With Job Issue Management, the user can register, inquire and update some job issues.

## Functions

1. Registers job issues.
2. Updates job issues.
3. Inquires job issues.

## Sources

Type	Title	Remark
Controller	egovframework.bopr.ikm.web.EgovJobIssueManageController.java	Controller Class for issues management
Service	egovframework.bopr.ikm.service.EgovJobIssueManageService.java	Service Class for issues management
ServiceImpl	egovframework.bopr.ikm.service.impl.EgovJobIssueManageServiceImpl.java	ServiceImpl Class for issues management
VO	egovframework.bopr.ikm.service.JobIssueManageVO.java	VO Class for issues management
VO	egovframework.com.cmm.ComDefaultVO.java	VO Class for retrieval
DAO	egovframework.bopr.uam.service.impl.JobIssueManageDAO.java	DAO Class for issues management
JSP	/WEB-INF/jsp/egovframework/bopr/ikm/EgovJobIssueList.jsp	Reference page for issues management
JSP	/WEB-INF/jsp/egovframework/bopr/ikm/EgovJobIssueInsert.jsp	Registration page for issues management
JSP	/WEB-INF/jsp/egovframework/bopr/ikm/EgovJobIssueUpdt.jsp	Update page for issues management
JSP	/WEB-INF/jsp/egovframework/bopr/ikm/EgovJobIssueDetail.jsp	In-depth reference page for issues management
QUERY XML	/egovframework/sqlmap/bopr/ikm/JobIssueManage_SQL_Mysql.xml	Query XML for issues management in MySQL
QUERY XML	/egovframework/sqlmap/bopr/ikm/JobIssueManage_SQL_Oracle.xml	Query XML for issues management in Oracle
QUERY XML	/egovframework/sqlmap/bopr/ikm/JobIssueManage_SQL_Tibero.xml	Query XML for issues management in Tibero
QUERY XML	/egovframework/sqlmap/bopr/ikm/JobIssueManage_SQL_Altibase.xml	Query XML for issues management in Altibase
Validator Rule	resources/egovframework/validator/validator-rules.xml	XML defining Validator Rule
XML Validator	resources/egovframework/validator/bopr/ikm/JobIssueManage.xml	Validator XML for issues management
XML Message	resources/egovframework/message/com/message-common_ko_KR.properties	Message properties
Properties	resources/egovframework/spring/context-idgen.xml	Idgen XML

## Tables

Title	Table	Remark
TN_ISSUE	Administers issues information	

# Views

## List

Action	URL	Controller method	QueryID
Search issues management	/bopr/ikm/EgovJobIssueList.do	selectJobIssueList	"jobIssueManageDAO.selectJobIssueList"
Call issues management registration view	/bopr/ikm/EgovJobIssueInsertView.do	insertJobIssueView	N/A
Render issues management confidential	/bopr/ikm/EgovJobIssueListDelete.do	deleteJobIssueList	"jobIssueManageDAO.deleteJobIssue"
See details of issues management	/bopr/ikm/EgovJobIssue.do	selectJobIssue	"jobIssueManageDAO.selectJobIssue"

▶ 이슈 관리

⑨	이슈제목	이슈공개여부	이슈상태	이슈수준	등록일시
⑩	ad ⑪	공개	이슈확인완료	하	2012-10-17 15:31:07
	testAbcdKys	공개	이슈확인중	하	2012-10-17 15:20:57
	이병권 첨부파일 테스트	비공개	이슈확인완료	하	2012-10-12 18:43:50
	1234	공개	이슈확인완료	중	2012-10-12 15:30:21
	eee	비공개	이슈확인중	하	2012-10-12 09:29:54
	dfdf	공개	이슈확인중	하	2012-10-12 09:29:31
	asdf	공개	이슈확인중	상	2012-10-11 18:16:20
	파일 저장	공개	이슈확인중	중	2012-10-11 11:03:12
	제목	비공개	이슈확인완료	중	2012-10-11 10:47:51
	ㅁㅁ	비공개	이슈확인중	하	2012-10-11 10:50:14

1 2

- List Inquiry
  1. Choose search conditions ①.
  2. Input Keyword ②.
  3. If you need to search by day, provide Date of Registration (③,④).
  4. Click on Search ⑤ to activate your search.
  5. Click on Initialize ⑥ to reset your Date of Registration.
- Move to Registration View
  1. Click on Registration ⑦.
- Keep issues confidential

- Select all the issues (click on ⑨) or the desired issue(s) (⑩) that you want to keep confidential.
  - Click on Confidential ⑧.
- Move onto In-depth Information View
    - Click on the concerned issue (⑪) to move on.

## Registration

Action	URL	Controller method	QueryID
Call issues management registration view	/bopr/ikm/EgovJobIssueList.do	selectJobIssueList “jobIssueManageDAO.selectJobIssueList”	
Register issues management	/bopr/ikm/EgovJobIssueInsert.do	insertJobIssue “jobIssueManageDAO.insertJobIssue”	

The screenshot shows a form for registering an issue. At the top right are buttons for 'List' (①) and 'Registration' (②). The form fields include:
 

- Type of Issue (③): dropdown menu
- Level of Issue (④): dropdown menu
- Date (⑤): input field with calendar icon
- Title (⑥): input field
- Content (⑦): large text area
- Attachments (⑧): file upload input field

- Move on to List
  - Click on ① to move on to the list.
- Register
  - Choose Type of Issue ③.
  - Choose Level of Issue ④.
  - Input Issue Date ⑤.
  - Input Title of Issue ⑥.
  - Input Content of Issue ⑦.
  - Add files ⑧.
  - Click on Registration (②) to submit the request.

## Update View

Action	URL	Controller method	QueryID
Call issues management registration view	/bopr/ikm/EgovJobIssueList.do	selectJobIssueList “jobIssueManageDAO.selectJobIssueList”	
Update issues management	/bopr/ikm/EgovJobIssueUpdate.do	updateJobIssue “jobIssueManageDAO.updateJobIssue”	eJobIssue
Render issues management	/bopr/ikm/EgovJobIssueDelete.do	deleteJobIssue “jobIssueManageDAO.deleteJobIssue”	eJobIssue

confidential

▣ 이슈 관리

The screenshot shows a form for managing issues. At the top right are buttons for 'Issue Management > 수정' (Modify), '목록' (List) (labeled ①), '수정' (Modify) (labeled ②), and '비공개로 전환' (Convert to Private) (labeled ③). The main form has several sections:

- Issue Type:** 개발관련 (labeled ④)
- Issue Level:** 하 (labeled ⑤)
- Issue Status:** 이슈확인중 (labeled ⑥)
- Reporter:** 관리자(admin) (labeled ⑦)
- Issue Date:** 2012-10-17 (labeled ⑧)
- Registration Date:** 2012-10-17 15:31:07
- Publicity:** 공개 (labeled ⑨)
- Title:** ad (labeled ⑩)
- Content:** ad (labeled ⑪)
- Attachment:** 첨부파일 (labeled ⑫)
- Attachment List:** 첨부파일 목록

- Move on to List
  1. Click on ① to move on to the list.
- Keep issues confidential
  1. Click on Confidential ③ to keep issues confidential.
- Update
  1. Choose Type of Issue ④.
  2. Choose Level of Issue ⑤.
  3. Choose Status of Issue ⑥. (You need an administrator's authority to do so)
  4. Input Date of Issue ⑦.
  5. Choose Confidentiality ⑧.
  6. Input Title of Issue ⑨.
  7. Input Content of Issue ⑩.
  8. Add files ⑪.
  9. Click on Registration (⑫) to submit the request.

## Detailed Inquiry

Action	URL	Controller method	QueryID
Call issues management registration view	/bopr/ikm/EgovJobIssueList.do	selectJobIssueList	“jobIssueManageDAO.select JobIssueList”
Call issues management update view Render issues	/bopr/ikm/EgovJobIssueUpdateView.do	updateJobIssueView	“jobIssueManageDAO.select JobIssue”
management confidential	/bopr/ikm/EgovJobIssueDelete.do	deleteJobIssue	“jobIssueManageDAO.deleteJobIssue”
Move on to next issue status	/bopr/ikm/EgovNextIssueSttus.do	nextIssueSttus	“jobIssueManageDAO.updateIssueStatus”

Update job  
issue  
answer      /bopr/ikm/EgovUpdateJobIssueAnwser.d  
              o      updateJobIssue  
              r" "jobIssueManageDAO.updateIssueAnswe  
              r"

▶ 이슈 관리

이슈 관리 > 상세정보					
<span style="color: red;">①</span> 목록 <span style="color: red;">②</span> 수정 <span style="color: red;">③</span> 비공개로 전환					
이슈유형	개발관련	이슈수준	하	이슈상태	이슈확인중
등록자ID	admin	발생일	2012-10-17	등록일시	2012-10-17 15:31:07
공개여부	공개				
이슈제목	ad				
이슈내용	<pre>ad</pre>				
첨부파일					
<span style="color: red;">④</span> 다음 이슈 상태로 진행					
이슈확인중 상태에 대한 답변입니다. <span style="color: blue;">답변수정</span> <span style="color: red;">⑤</span>					
등록자ID	admin 님께서 등록하셨습니다.				
답변일시	2012-10-17 15:31:13.0				
이슈에 대한 코멘트	asd				

- Move on to List
  1. Click on ① to move on to the list.
- Update View
  1. Click on Update (②) to move on to the update view.
- Keep issues confidential
  1. Click on Confidential ③ to keep issues confidential.
- Move on to next issue (You need an administrator's authority to do so).
  1. Click on Next Issue ④ to move on to the next issue.
  2. When registered, the issue is rendered 'Confirmation Request'. When an administrator inquires the statement, the issue is rendered 'Confirmation Underway'.
  3. You may move on to the next issue after the administrator comments the state of issue.
  4. You may not proceed with when the status is Final.
- Update Comment (You need an administrator's authority to do so).
  1. Click on Update Comment ⑤ to update the concerned comment.